

COVID LOCKDOWN POLICY

Government enforced shutdown

This policy reflects the current Academy terms and conditions and relate to Point 8, cancellation and refunds

In the event of a government-enforced shutdown in line with the ACCC guidelines and the Academy terms and conditions, the missed sessions only during lockdown can be made up anytime in the next 12 months. If swimmers are unable to do makeups please email the Academy to arrange credit on the upcoming direct debit.

PLEASE NOTE:

Credits are not applicable for session non-attendance outside of the government enforced shut down. A friendly reminder that normal makeups outside lockdowns for missed sessions must be used within 30 days. If unused, this credit will expire.

Our full terms and conditions are available under the GESAC and Harold Holt Swim Centre tabs.